



## System Software 7.5 reaches new heights, forever changing how your customers communicate

Allworx is pleased to announce major new features that will make every customer smile. With its focus on three areas — mobility, improved call handling and better security — System Software 7.5 will take your breath away.

### New Advanced Features

#### **Allworx Reach Enhances Mobility Forevermore**

With support for **Allworx Reach™**, System Software 7.5 provides customers with a new way to communicate. In the past, phone systems had to rely on a physical phone tethered to a fixed location to get every feature, but no more. Now you can bring all the functionality of your IP-based Allworx phone onto your Apple or Android smartphone or tablet with **Allworx Reach**. Connect anywhere there is a signal, either Wi-Fi or cellular. Make and receive multiple calls simultaneously, conference, manage voicemails, and have a direct view of your contacts, local to the device or on the server.

#### **New Customer Management Options Enhance Flexibility**

More and more, customers want to manage their own day-to-day programming activities. To address this need, user permission levels allow control and delegation of programming functionality. Users may now be designated a **System Administrator** with full access to all administrative functions, or a **Phone Administrator** to manage day-to-day phone system settings including system recordings, users, extensions, and handsets. **Network Administrator** privileges enable access and management of Network and VoIP settings, as well as outside lines, SIP proxies and SIP gateways. Lastly, **Support Technicians** have access to initiate system backups, reboot commands, and manage logging functions.

#### **Call Handling Features Improve Productivity**

**Shared Call Appearance** allows one or more appearances to be shared across multiple handsets. It's perfect for groups of phones that need the same call appearances on their phones, or a call coverage application between a boss and assistant. Incoming calls on shared appearances ring and can be answered by anyone. When calls are placed on hold, they can be retrieved by anyone. If privacy is required, the call can be placed on hold where only you or the party you intercom can retrieve it.

**Call Park** improvements have been made that greatly increase the ease to identify callers in a park orbit. From any Allworx phone, any user can see a list of every parked call. This includes the orbit number where the call is parked, length of time parked, extension number that parked the call, and caller ID name and number.

#### **Stronger Passwords for Greater Security**

System 7.5 allows users to have a separate stronger password for accessing My Allworx Manager, the Allworx Administration pages and Reach. Passwords can be made stronger when used for authenticated access to features using a keyboard interface. The user password can be made more secure with rules for minimum length, requiring upper/lower case characters, numbers and/or special characters.

**Get your upgrade today!**

Call **1-866-ALLWORX** or visit **www.allworx.com**